10220 Ardrey Kell Road

Charlotte, NC 28277

September 12, 2013

Mr. Courtland Rogers

Best Buy

12458 Rea Road

Charlotte, NC 28277

Dear Mr. Rogers

On September 1, 2013 I visited your Best Buy store on Rea Road and purchased a MacBook Pro laptop. The laptop was white and pretty. It made me feel warm and fuzzy on the inside.

When I got home I could not wait to use my new laptop. My boyfriend came over for dinner that night and I didn’t even acknowledge that he walked in the door. I simply could not stop using my new laptop. All the features that your Best Buy salesman showed me were amazing. I specifically liked the way the space bar sounded when I pressed it. After 32 hours straight of using my laptop and choosing not to sleep or eat during that time span; my boyfriend felt I was a little mental and broke up with me over Labor Day weekend.

I feel that this break up is mainly Best Buys fault. Had your salesmen not been so persuasive in purchasing that specific laptop model I am confident I would still be dating my boyfriend. In an effort to reunite with my former flame I would like to return the MacBook Pro Laptop and exchange it for an Acer model. Since your company contributed to my solo status; I am also asking that you not make me pay the restocking fee typically associated with laptop returns. Should you have any questions feel free to contact me via email at lonelygirl@yahoo.com.

Sincerely,

Melissa Shaffer